



## TERMS AND CONDITIONS OF HIRE:

- **Minimum Hire Charges** – Please refer to the price list for our minimum hire charges (noted under respective sections)
- **Travel** – Travel charge is 1 hour within 30 kilometres of the Brisbane CBD, extra travel will apply outside of the 30 kilometre radius (eg: >45kms = 1.5 hours travel, >60kms = 2 hours, >90kms = 3 hours)
- **Carry Over Travel** – All machinery/tippers have a daily minimum 1 hour travel charge (extra travel applies if outside the 30kms radius). For long term work please contact M&K to arrange a reduced carry over travel agreement prior to commencement. Plant 13T and above will incur a float charge.
- **Penalty Rates** – Penalty Rates of an additional \$35 + GST per hour will apply for Sundays, Public Holidays and Night Work between 6.00pm to 6am.
- **B Class Asbestos Licenced Operators** – Additional charges incurred, please enquire within for more info
- **Toll Charges** - Toll Charges may be incurred to and from tip sites (should you wish for the drivers not to use tolls please let them know)
- **Tip Fees** – Tip Fees Charged to M&K Account will incur a surcharge. Customers are welcome to pay tipping direct or have put directly on their account.
- **Cancellations** –
  - Cancellations must be called through to the office a minimum of one hour before scheduled start time to prevent charges being incurred.
  - If the job is cancelled on route to site or upon arrival (machines still loaded) and M&K is unable to source another job for the subcontractor a minimum hire charge will apply.
  - If M&K is able to source another job for the subcontractor a reduced charge may apply (upon agreement with the subcontractor)
- **Disputes** – Disputes may not be recognised unless received on same day of completion of work. All disputes must be emailed to [opmanager@mandkplanthire.com.au](mailto:opmanager@mandkplanthire.com.au) for resolution.
- **COD Customers** - Credit Card details, email address & ABN must be supplied for all COD jobs for payment at the end of each day.
- **Replacement Post Hole Borer** - Teeth and Pilots may be charged if wear is excessive.
- **Rollers** – Rollers needs to be returned fully fuelled or fuel charges with be incurred.
- **Stand Down Rates** – Minimum hire charges may apply should the subcontractor be unable to remove their machinery offsite for any reason outside of M&K's control